

VISITATION POLICY_Country Side Lakes

PURPOSE

The purpose of this policy is to promote and protect a Resident's right to receive visitors in compliance with Florida Senate Bill SB 988.

POLICY

The resident has the right to receive visitors of his or her choosing at the time of his or her choosing, subject to the resident's right to deny visitation when applicable. In accordance with FS 408.823, a resident and/or their legal representative may designate a visitor who is a family member, friend, guardian, or other individual as an Essential Caregiver.

PROCEDURE

1. All current residents and/or POA/Guardian, if appropriate, will be asked if they want to designate an Essential Caregiver.
2. All new residents will be asked if they would like to designate an Essential Caregiver upon move-in.
3. All residents will be allowed to update, as requested, the name of their Essential Caregiver of Record within two (2) business days of request. All requests for change must be done in writing.
4. The facility must provide immediate access to any resident by:
 - a. Any representative of the Secretary;
 - b. Any representative of the State;
 - c. Any representative of the Office of the State Long-Term Care Ombudsman;
 - d. The resident's individual physician;
 - e. Any representative of the agency responsible for the protection and advocacy system for the developmentally disabled individuals;
 - f. Any representative of the agency responsible for the protection and advocacy system for individuals with mental disorder;
 - g. The resident's legal representative.
5. The facility will provide immediate access to a resident by immediate family and other relative of the resident, subject to the resident's right to deny or withdraw consent at any time.
6. The Office of the State Long-Term Care Ombudsman will be given access to examine a resident's medical, social and administrative records in

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- accordance with State law.
7. The facility will provide immediate access to a resident by others who are visiting with the consent of the resident. The Resident has the right to deny, or withdraw consent at any time.
 8. Residents are allowed a max of 2 visitors at time. Facility may set a maximum number of visitors at a given time based on the ability of staff to safely screen and monitor as well as space to accommodate the Essential Caregiver visitors.
 9. Designated Essential Caregivers are allowed to a visit and additional two (2) hours per day, 7 days a week between the hours of 9:00am - 9:00 pm, at a minimum. The facility may make exceptions to the 2-hour visitation on case-by-case basis for end-of-life residents. These exceptions will be discussed and agreed upon in writing by the facility administrator or designee and the resident's responsible party.
 10. Consensual physical contact between a resident and visitor is allowed.
 11. The community will inform each resident and/or resident representative of his or her visitation right and related community policies and procedures.
 12. The facility will not restrict, limit, or otherwise deny visitation privileges based on race, color, national origin, religion, sex, gender identity, sexual orientation, or disability. The facility does not require visitors to submit proof of any vaccination or immunization.
 13. The facility will ensure all visitors enjoy full and equal visitation privileges consistent with resident preference. The facility may suspend in-person visitation if the visitor violates any of the facility's policies and procedures.
 14. The facility will provide all visitors with information on infection control including but not limited to hand hygiene, personal protective equipment, and screening and any other infection protocols for visitors.
 15. All visitors are required to be screened upon entering the facility. Screening includes answering all questions on the screening questionnaire and having their temperature taken. Visitors must also sign in/out on the visitor's log at the front desk indicating their name, date, times in/out and who they are visiting.